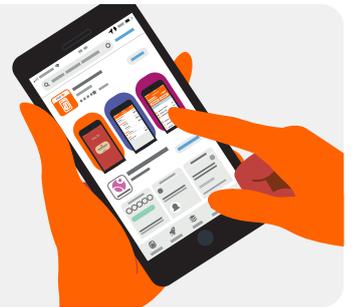# The ING Commercial Card App
# Download and activation

**Download the app and be all set for mobile confirmation. From September 2020, you will be required to confirm certain online credit card transactions with the ING Commercial Card App.**
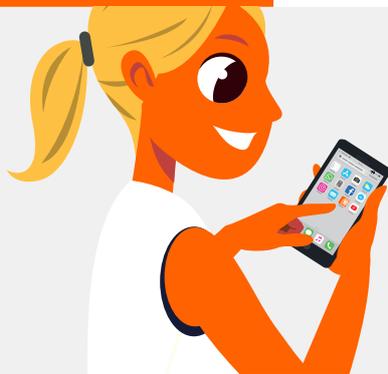
## Install the ING Commercial Card App

- Download the '**ING Commercial Card**' app from the **App Store** or **Google Play**.

## Wait for the installation to complete and tap '**Open**'.
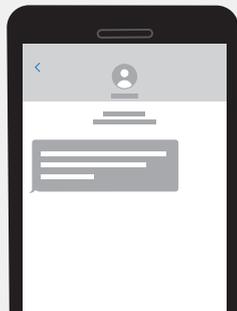
## Activate the app in 6 steps

### Step 1

- Log on with your username (= email address) and the password we sent you.
- Tap '**Log In**'.
- You will now be sent a text message on the mobile number we have on record for you. The text message will contain an 8-digit code.

### Step 2

- Enter the 8-digit code you received in a text message.
- Tap '**Continue**'.

### Step 3

A screen showing the terms and conditions of use will appear.
- Read the terms and conditions carefully.
- Tap '**Accept**'.

**Next steps >>**

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## Step 4

You can give your mobile or tablet a name.
- Enter a name or accept the suggested name.
- Tap '**Done**'.

## Step 5

You can now use the app to log on to the portal.
- Tap '**Continue**'.

## Step 6

If you like, you can create a PIN for the app. This will let you log on faster, as you can use it instead of your username and password. You can also create a PIN later.
Please note, you will always need your username and password to log on to the portal.

Tap '**Not now**', and then you're done.

If you tap 'Create **PIN**':
- Enter a 5-digit code.
- Enter the same 5-digit code again.

And that's it!

## You've logged on!

You've finished! Log on with your 5-digit mobile PIN and take a look right away.

Tip: **enable your push notifications right away**.
That way, you'll always get a message when you need to confirm something. You can also easily enable or disable push notifications in the app's settings later.

**ING**