# **The ING Commercial Card App** Download and activation

Download the ING Commercial Card app to be completely ready for confirming your online purchase. Some transactions you pay online with your Commercial credit card must be confirmed with the ING Commercial Card App.

#### Step 1 Step 2 Download the 'ING Wait for the 10:25 Commercial Card' app installation to complete and tap from the App Store or 'Open'. Google Play. ING 🎉 € . Step 3 Step 4 Enter your log-in credentials 10:25 Tap 'Log In' en you will 10:25 for the ING Commercial Card receive an text message portal. with an 8-digit code. These are your business email ING ಖ ING ಖ address and existing password for the ING Commercial Card portal. If you do not have the password at hand you can request a new one bij clicking on 'Forgot password'. Step 5 Step 6

• Copy the 8-digid code from the text message and tap 'Authenticate'.



A screen showing the terms of use will appear.

- Read the terms of use carefully.
- Tap 'Accept'.



b) you may any use the App if you (i) are the holder of an ING Corporate Card or an ING Businesscoard ("Card") and (ii) have completed the registration process for the App;
c) you must allways use the most recent version at the App an

and that goal model denote soperating spaces is any to dute and
 any way the whole or any part of the App.
 any component of the App.





#### Step 6a

You can give your mobile or tablet a new name.

- Enter a name or accept the suggested name.
- Tap 'Next'.



#### Step 7a

You can choose to enable acces using your fingerprint or Face ID. This is recommended for de best user experience.

10:2	10:27 *		
⊲ App S	tore		
	ING ಖ		
Face	ID authentication		
Face and featu	ID can be used for in-app authentication erification requests. You can turn on this re now or later in the app settings menu.		
	Turn on		
	Skip		

#### Step 7c

If you like, you can create a PIN for the app. This will let you log on faster, as you can use it instead of your username and password.

You can also create a PIN later. Please note, you will always need your username and password to log on to the portal.

10:27 * E		
	ING ಖ	
PIN c	uthentication	
Use a en ver PIN no	PIN for fast and secure in-app authentication ification requests. You can create a secure w or later in the app settings.	
	Create PIN	
_		

## Step 7b

Step 7

password.

• Tap 'Next'.

Change your existing

password to a new

A screen showing the disclaimer will appear. • Read the disclaimer

- carefully.
- Tap 'Accept'.



ING 脸

Change your password

Choose a secure password that meets the

To setup your new p

10:27

#### Step 7d

If you tap 'Create **PIN**':

- Enter a 5-digit code.
- Enter the same 5-digit code again.



### You have logged on!

You have finished! Log on with your 5-digit mobile PIN, fingerprint or Face ID and take a look right away.

Tip: enable your push notifications right away. That way, you will always receive a notification if you have to confirm an online payment on your mobile.

You can easily switch push notifications on or off at a later time in your settings in the app.



ING Bank N.V. has its registered offices in Amsterdam and is listed in the Dutch Trade Register (in Amsterdam) under number 33031431. Version 2, November 2020

