

Registration mToken: A feature of the InsideBusiness App which allows you to log in and sign in the InsideBusiness web application

Why should I use mToken?

-  All you need is your mobile phone
-  Activation in minutes
-  Highly secure

Why should I use mToken?

mToken combines the security of two-factor authentication with the convenience of mobile devices. You can leverage additional mobile device security features (e.g., PIN, Swipe, Fingerprint) to further secure your mobile phone.

In case of emergency

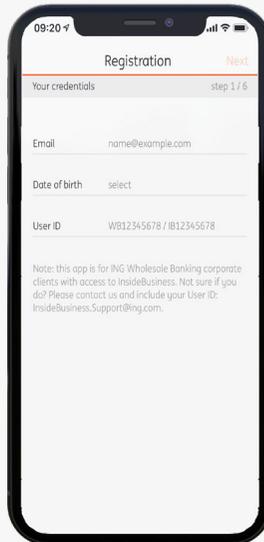
If your mobile phone on which you have installed mToken is lost, stolen or if there is any indication of fraudulent abuse, please immediately contact either your Corporate Administrator, the local ING Helpdesk (during office hours) or the Alarm and Communications Centre ING +31(0)88 464 2224 (outside office hours) to deactivate mToken.

Can I use mToken if I currently only have an ING I-Dentity Card?

Yes, you can! Just download the InsideBusiness App and follow the instructions on the screen. After installation there is no need for your ING I-Dentity card anymore.

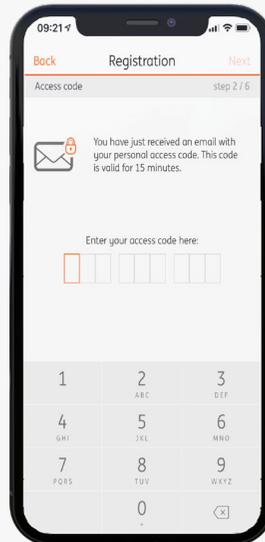
How can I register mToken?

Please follow the following steps



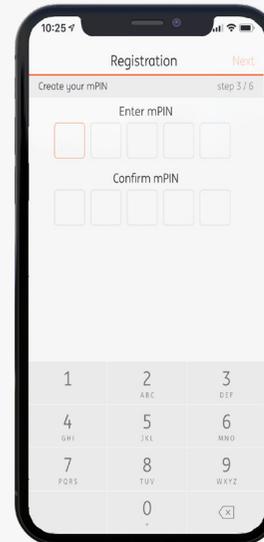
1

Download the InsideBusiness App (iOS or Android) and follow the instructions on the screen. Enter your email address, date of birth and user ID, which can either start with WB or IB. Please make sure you enter the details which are known at ING Wholesale Banking.



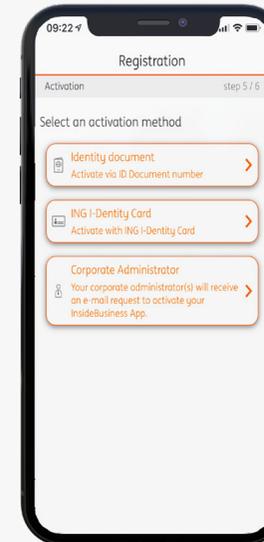
2

You will receive an e-mail containing a registration code. Fill in your personal access code which you have received via e-mail. Please note that this code is only valid for 15 minutes.



3

Now you will create your mobile pin code called your mPIN. You will use this personal 5 digit code to access the InsideBusiness App and for authorisation purposes. Make sure that the code is not easy to guess by others but easy to remember for you.



4

Once you have confirmed that you have read the Terms of Use, you need to select an activation method to complete the registration. If you are a new user of InsideBusiness, please select "Identity Document". If you already use InsideBusiness, you can select "ING I-Dentity Card" or "Corporate Administrator". Please follow the next steps of the activation method you have selected.



5

Now that you have successfully authenticated the InsideBusiness App, you can login to the InsideBusiness web via mToken. Navigate to the InsideBusiness login page and select login via mToken. In your InsideBusiness App, open the mToken Scanner and scan the unique QR code on the screen. It's that easy!