



Tariff Brochure for Transaction Services Ukraine

PJSC ING Bank Ukraine

Effective as of 1 July 2026

ING is one of the largest providers of financial products in Europe. ING offers Clients financial products in payment services, loans, mortgages and investments. In addition, ING acts as an intermediary in insurances and pensions.

These Tariffs and Conditions for Transaction Services are effective as of 1 July 2026 and applicable to the Transaction Services offered by ING Bank Ukraine. Rates offered in this brochure are subject to change. All tariffs shown in this brochure are exempt from VAT unless expressly stated otherwise. Exchange rates can be found via your local ING Office.

The Terms and Conditions listed in this document are intended for discussion purposes only and subject to modifications at the discretion of ING Bank. This document does not constitute a commitment or offer to commit to any transaction or financing. The making of any commitment by ING Bank is subject to further negotiations, satisfactory completion of due diligence, receipt of internal credit approval and finalisation of satisfactory documentation

Tariffs

Accounts

Current account	(in local or foreign currency)			
Opening	UAH	0.00	per account	In any currency. Included in account maintenance
Maintenance	UAH	1000.00	per month	Per account
Re-registration of accounts	UAH	200.00	per account	Reregistration of accounts due to the reorganisation, change of the ownership form or name
Savings and deposits				
Liquidity management products	UAH	-		Subject to agreement

Global Channels

InsideBusiness Payments CEE				
Set-up	UAH	350.00	one-off	Initial registration in the system of ING channel remote maintenance according to the submitted registration form (for 1 user, on request of the client)
Additional ING Scanner	UAH	350.00	per item	Activation/Restoration of access to the system of ING channel remote maintenance using ING Scanner (for 1 user, on request of the client)
InsideBusiness Payments (File transfer, EBICS, Swift)				
Subscription	UAH	14 363.16	per month, per structure	
Set-up	UAH	256 485.00	one-off	
Add customer to current contract off a Service Bureau	UAH	17 953.95	per occurrence	
Other channels				
Surcharge Credit transfer via paper-based Order	UAH	100.00	per transaction	Transfers in local currency (in paper form or electronic form signed by EDS)

Account, Balance and Transaction Reporting

Interactive Channel (IBP, IBP CEE)				
End of Day and Intraday Reporting (All Available format)	UAH	0.00	per month, per account	
InsideBusiness Connect (File Transfer, EBICS, Swift)				
End of Day Reporting (MT940)	USD	50.00 ¹	per month, per account, per format	Equivalent of UAH 2207.65
Intraday Reporting (MT942)	USD	50.00 ¹	per month, per account per format	Equivalent of UAH 2207.65

¹ Fees are fixed in FYC (USD) and in this tariff set are calculated based on the official NBU UAH/USD exchange rate as of 20.05.2026 (or other actual date). Fees are calculated and charged based on the official NBU UAH/USD exchange rate on the date of fee charging.

Third Party Bank Reporting

End of Day Reporting to third parties	USD	50.00 ¹	per month, per account per format, per BIC	Equivalent of UAH 2207.65
Intraday Reporting to third bank parties	USD	50.00 ¹	per month, per account per format, per BIC	Equivalent of UAH 2207.65

Additional Reporting Services

Paper statement	UAH	5.00	per page	Account Statements, attachments to them, SWIFT message in paper or electronic form, certified by the bank (min UAH 50)
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Credit transfers

Domestic credit transfer

Standard	UAH	1.00	per transaction	UAH 0.00 – UAH 5000.00
	UAH	2.00	per transaction	UAH 5000.01 – UAH 100000.00
	UAH	15.00	per transaction	>UAH 100000.01
ING In-house	UAH	0.00	per transaction	Within ING Bank Ukraine only
Incoming	UAH	0.00	per transaction	Included in the account maintenance fee

International credit transfer

Standard	USD	50.00 ²	per transaction	Equivalent of UAH 2207.65
Incoming	UAH	0.00	per transaction	In any currency. Included in the account maintenance fee

Additional services and fees

Correspondent banks charges		-		Fee according to the correspondent bank charges
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Other Services

Audit letter	USD	50.00	per item	Equivalent of UAH 2207.65
Bank reference	UAH	300.00	per occurrence	Issue a certificate related to PCS, transactions in foreign currency, outstanding debt etc.
	UAH	500.00	per occurrence	Urgent issue a certificate (during 1 business day) related to PCS, transactions in foreign currency, outstanding debt etc.
Inquiry and investigations	UAH	100.00	per occurrence	Credit transfers in LCY
	USD	70.00 ³	per occurrence	Credit transfers in FCY – Equivalent UAH 3090.71
Proof of payment	UAH	150.00	per month	MT103 SWIFT messages via electronic banking system «IBP CEE»
Confirmations	UAH	100.00	per item	Copy of the payment instruction in paper or electronic form, certified by the bank
Sale of FCY against UAH	%	0.25	of the amount	
Purchase of FCY against UAH	%	0.25	of the amount	
Purchase or sale FCY against other FCY	%	0.25	of the amount	
Duplicate of Cash, Payments or Other document or a certificate thereon	UAH	15.00	per page	Min. UAH 900.00

² See footnote above

³ See footnote above

Cash Management

Domestic cash management

Sweeping within group of accounts of one legal entity ⁴	UAH	1 500.00	one-off	Activation of transfer in local currency within group of accounts of one legal entity by direct contractual debiting
Loan Registration	UAH	1 500.00	one-off	Documents registration in the course of account servicing to record information about non-resident loan and its amendments to the National Bank of Ukraine Information System "Lending agreements with non-residents"
Loan Maintenance	UAH	500.00	per month	Fee for servicing loans from non-residents

⁴ Subject to agreement

Conditions

Business Days

The list of official public holidays and special occasions in Ukraine: January 1st (New Year), International Women's Day (March 8th), Easter, Labor Day (May 1st), Memory Day (May 8th), Trinity, Constitution Day (June 28th), Independence Day (August 24th) and Day of the Defenders of the Ukraine (1st October). December 25 Christmas.

During martial law, the day offs related to official holidays were temporarily canceled.

Cancellation / modification Domestic credit transfer

All requests for cancellation / revocation or modification should be signed by the authorized person and sent to the bank via IBP CEE or delivered on paper prior to execution time.

Privacy Statement

The privacy statement applicable between ING and its Clients is available online:

<https://www.ingwb.com/en/service/privacy-and-legal-statements/privacy-statement>.

Cut-off times

ING improves its delivery and process times on a regular basis. The most actual Cut-off times can be found online:

<https://www.ingwb.com/en/service/payments-and-collections/what-is-payment-cut-off-times>.

Complaint Procedure

If the Account Holder has any cause for complaint in relation to any aspect of the business relationship with ING Bank Ukraine with respect to Payment Services, the Client should address the complaint to the Account Holder's Relationship Manager.

Want to know more about ING?

Visit www.ingwb.com
contact your local ING Office

Client Services

Business Hours	08:00 – 17:00 (CET)
Business Days	Monday to Friday
Contact details	PJSC ING Bank Ukraine 30-A Spas'ka street 04070 Kiev Ukraine
SWIFT BIC	INGBUAUK

Customer Service Desk

Telephone	380 44 230 3051
Fax	380 44 230 3040
E-mail Address	kiev.news@ingbank.com

ING Ukraine is located at 30-A Spas'ka street, 04070 Kiev, NBU licence number 190, dated 15 December 1997,
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