

Regulations of the “Business CBE Cashback Offer Q3Q4-2026” campaign

Action organised by ING Belgium SA/NV

Version of 20/07/2026

1. The ‘**Business CBE Cashback Offer Q3Q4-2026**’ campaign (hereinafter referred to as ‘the campaign’) is organised by ING Belgium SA/NV (hereinafter referred to as ‘ING’), Avenue Marnix/Marnixlaan 24, B1000 Brussels, Brussels RLP, VAT: BE 0403 200 393.

2. The promotion starts on 01 July 2026 at 12:01 ends on 31 December 2026 at 11:59 pm.

3. The campaign is open to all independents, liberal professional or companies registered for the first time in the BCE register during the campaign period and

- who have registered in the Crossroads Bank for Enterprise in Belgium via one of our partner business counters (Acerta, Partena Professional, Liantis, Xerius, Securex and Group S) and paid the registration fee (111.5 €)
- who have applied during the campaign period for a first ING Professional Current Account or a first ING Corporate Plus Account with ING Belgium and who had their opening application approved by ING Belgium.

4. All participants meeting these criteria can claim, during the campaign period, the cashback of 111.5 euros (fee exempt from VAT) via a form that can be found on www.ing.be/starters-cashback or via the partner business counters (Acerta, Partena Professional, Liantis, Xerius, Securex and Group S). The cashback will only be processed if a valid CBE number, IBAN and email address are provided in the form.

5. The cashback will be paid out on the new ING business account. If the account would be closed, before the payment of the cashback, by the customer or by ING due to a fault of the customer, the cashback will be not be granted. The cashback will only be paid out one per account (not per mandate). The reimbursement is always processed in the 2 months following the request of the cashback. This means that a cashback request submitted in July 2026 will be reimbursed no later than the 30th of September 2026.

6. This cashback will be part of the professional income.

7. Except in the event of serious or deliberate misconduct, neither ING nor its employees, nor the third parties called upon in connection with this campaign, can be held liable for any damage arising from the organisation of this campaign, including participation in the campaign. Subject to the same reservation, neither ING nor the aforementioned persons can be held liable for any technical problem occurring during the course of this campaign in respect of themselves, a participant in the campaign and/or a third party and resulting in an interruption of the campaign, a delay in the participation in or organisation of the campaign or a modification or loss of the data of a participant in the campaign. If the campaign must be cancelled, interrupted or modified due to force majeure or as a result of any event beyond ING’s control, ING shall in no case be liable for damages and interest.

8. All participants lose their entitlement to the campaign if it emerges that fraudulent practices were used, regardless of their form.

9. Data provided to ING Belgium in the context of this campaign shall be processed by ING Belgium SA/NV, Avenue Marnix/Marnixlaan 24, B-1000 Brussels for the purposes of central

customer management, marketing of banking, financial (including leasing), insurance and/or other products or services (in some cases provided by other partner companies; list on request) offered by ING Belgium (including the organisation of this campaign) (unless the person concerned objects, free of charge, to direct marketing), general customer overview, control of transactions and prevention of irregularities. The data shall also be communicated to the partners of this action (Acerta, Partena Professional, Liantis, Xerius, Securex and Group S) and to the other companies of the ING Group in the European Union that carry out banking, financial, insurance and/or other activities (list on request) and to insurers established in the European Union and their representatives in Belgium, if any, for whom the bank acts as an insurance intermediary (list on request), for the same purposes. Each individual can access his/her personal data and have them rectified. He/She can also ask for his/her personal data to be erased or only processed in a limited way, and object to the processing. Finally, each individual has the right to the portability of your data. For additional information, please consult the Regulations for this action, Article 6 (Protection of privacy) of the General Regulations for Transactions of ING Belgium and the Privacy Statement of ING Belgium (available at ING branches and on www.ing.be). If you have any questions, please contact our Data Protection Officer (ingbePrivacyOffice@ing.com or ING Privacy Office, Avenue Marnixlaan, 24, 1000 Brussels).

10. All participants in the campaign are deemed to have taken note of the contents of these regulations. Participation in this campaign implies that the participant fully and unreservedly agrees to these regulations and accepts any decision taken by the organisers to ensure the smooth running of the campaign, except in the event of serious or deliberate misconduct of ING.

11. These regulations have been drawn up in English and translated into Dutch and French.

12. The campaign is subject to Belgian law.

ING Belgium SA/NV – Bank/Lender – Avenue Marnixlaan 24 – B-1000 Brussels – Brussels RLP – VAT: BE 0403.200.393 – BIC: BBRUBEBB – IBAN: BE45 3109 1560 2789 – www.ing.be – Contact us via ing.be/contact – Insurance broker registered with the FSMA under number 0403.200.393. Responsible publisher: Saskia Bauters – Avenue Marnixlaan 24 – B-1000 Brussels